

COLLEYVILLE Communicator

January 2020

Residents Praise Quality of Life, City Services in Latest Survey

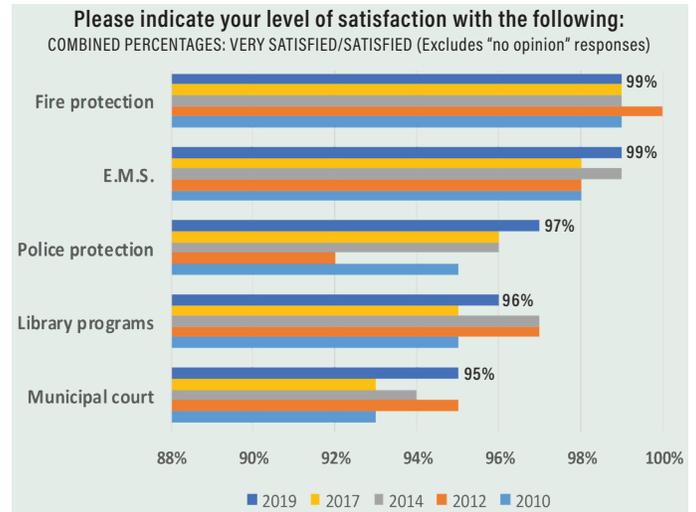
City staff presented results from the 2019 Citizen Survey to City Council during a December 2019 worksession. The survey was available online to all residents in late 2019. The City received 1,317 responses: that is about 15% of all Colleyville households. The survey has been conducted on a mostly biennial basis since 2010 and is an important tool for gathering citizen feedback on priorities and satisfaction levels.

Citizen satisfaction across the board remains high in Colleyville. Ninety-five percent of survey takers said they were satisfied or very satisfied with the overall quality of life. Satisfaction was also high in terms of the city's ability to keep citizens informed on City matters, welcoming citizen involvement, and managing city funds. The City's core services also received high marks including fire protection, emergency medical services, police, library programs, and municipal court.

One area the survey focused on was economic development. A majority of respondents (91%) feel the City should be very proactive or somewhat proactive in their role of economic development. Eighty-four to eighty-nine percent of respondents feel the City should be very involved or involved in incentivizing and attracting specific businesses, investing in land for quality economic development and to preserve open space, providing resources for business development and support, and assisting businesses with facade improvements and building enhancements.

The other major focus area of the survey was about citizens' desire for a multi-purpose recreation facility. Based on feedback, there is a growing number of citizens interested in the City providing a multi-purpose recreation center, but feedback was mixed on the size and offerings of the facility and how to pay for the center. The strongest preferences were for Comprehensive Option B, a 45,000 square foot facility with a gym, senior center, indoor aquatics, and multipurpose rooms (50% agree or strongly agree) and the Renovation Only option to update the current Senior Center facility (42% agree or strongly agree).

Mayor Newton said the survey results were insightful and provide a path for future decision making. City Council and staff use the results of the survey to guide priorities for 2020 and beyond. To view the presentation and results from the survey, visit Colleyville.com.



Sewer Charges Calculated During Winter Months

Colleyville uses the winter months' average of December, January, and February for sewer calculations on residential customers. The City averages individual household water consumption during these months to set residential sewer rates for the year. For households that have no preceding winter months usage, Colleyville uses an average of 9,000 gallons as set by city ordinance. During the winter months, residents should be aware of all unnecessary water usage, dripping faucets, leaking toilets, etc. to minimize their monthly sewer bill for the following months.



Wastewater averaging provides a measure that is generally reflective of the amount of water that goes directly into the sanitary sewer system from each property. This is generally considered the most equitable way to determine the sewer volume.

December, January, and February are used to calculate the sewer average, as that time period provides a true picture of interior water use when water consumption is not impacted by outdoor water use such as filling swimming pools and lawn sprinkler systems.

Winter averaging allows customers the opportunity to lower their monthly sewer bill by reducing water use during winter months and keeps the sewer charges consistent each month.

The calculation process is repeated every year in the same manner. While many households may not see a big change from year to year, some homes may actually see a drop or rise in the wastewater charge because of the calculations from the three month period.

City Purchases Land Near Northern Gateway

The City of Colleyville recently purchased 15 acres of property on the north side of town near SH26 and John McCain Road. Colleyville City Council authorized the purchase during their Tuesday, December 17 meeting.

The sizable property is located near the northern gateway of the city and has 1,200 feet of frontage along SH26. While there are no definite plans for the space currently, the City made the purchase as a way to provide quality control on future development of the site, as well as set the tone for the entire 60-acre Northern Gateway.

Results from the 2019 Colleyville Citizen Survey reflected the desire of residents for the City to invest in land for quality economic development and to preserve open space (88% of respondents indicated they wanted the City to be “involved” or “very involved”). This land purchase was made with the interest of residents in mind. Future use of the land will include resident involvement.



Filing for City Council Places Open Soon

Candidate filing for City Council seats for the May 2 General Election are open from January 15 to February 14.

The City of Colleyville will conduct a General Election on May 2 to elect City Councilmembers for Places 3 and 4. Applications will be available at the City Secretary's Office on the third floor of Colleyville City Hall, 100 Main Street or online at Colleyville.com starting January 6.

City Councilmembers are elected to three-year terms. Candidates must be a resident of the City of Colleyville or within an incorporated area annexed by the City, according to the City Charter. Candidates must have been a resident for at least 12 months, be qualified voters of the State of Texas and the City of Colleyville, and cannot be financially delinquent to the City.

Applications can be filed in person at the City Secretary's Office or via mail to: Office of the City Secretary • Colleyville City Hall • 100 Main Street • Colleyville, Texas 76034

Glade Road Work Planned for Summer 2020

With the SH26 construction in its final stage, another major road project is on the horizon that will impact Colleyville drivers. Work is expected to begin this summer on a two-year project to reconstruct Glade Road between SH26 and Pool Road. Work will include strategically adding left turn pockets throughout the corridor and installing underground storm sewers to improve drainage.

Over the last few weeks, drivers and residents in the area have likely noticed the first signs of the project as various crews work to relocate franchise utilities like gas lines, fiber optics cables, and power lines.

Utility relocation is currently taking place between Thompson Drive and Jim Mitchell East on Glade Road. Private entities are relocating utility lines and will continue to work through May 2020. As a reminder to our residents, these contractors are not allowed to be on private property but are permitted to be on the City's right of way. Once utility relocation wraps up, road work will begin and is anticipated to last 18-24 months.



The project is planned to go out for bid in early 2020.

For more information on the Glade Road project or if you experience any issues with contractors on private property, please contact the City's Public Works Department at 817.503.1090.

Upcoming Events

Winter Reading Club
Monday, Jan. 13 - Saturday, April 11
Colleyville Public Library
Sign up at the Youth Service or Circulation Desk and receive a punch card and book bag. Kids can win prizes for reading books!

AARP Tax Help
Tuesdays, Feb. 4 - April 14
8:30 - 11:30 a.m.
Senior Center
Free tax assistance provided by AARP. Appointments are required and reservations can be made through the Senior Center. Income restrictions apply.

State of the City
Thursday, February 6
6:30 p.m.
Colleyville Center
The City of Colleyville's annual State of the City presentation will provide residents information on accomplishments made in 2019 and what to expect in the upcoming year.

For more information on these and other events, visit Colleyville.com.

City Meetings

City Council	February 4	7:30 p.m.
Planning and Zoning	February 10	7 p.m.
City Council	February 18	7:30 p.m.



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