WELCOME!

In an effort to streamline our operations and improve customer service, the City of Colleyville's Building Inspection Department has implemented an interactive voice response (IVR) system.

You can use the Voice Permits System 24 hours a day, 7 days a week, 365 days a year to do many things:

- Schedule an Inspection
- Reschedule an Inspection
- Cancel an Inspection
- Check Inspection Status
- Obtain Inspection History

POWERED BY Selectron TECHNOLOGIES, INC

www.selectrontechnologies.com

Things To Know

*All inspection requests received after 6:00 am will be automatically scheduled for the next business day.

Our IVR system is programmed to automatically prompt you on how to leave a voice message for the inspector; just follow the voice command options.

***R**-following an inspection code defines residential inspection.

***C**-following an inspection code defines commercial inspection.

***Miscellaneous** inspection codes can be used with a voice message when an inspection code is not specifically identified.

*When selecting a **miscellaneous** inspection type it is recommended that you leave a detailed voice message for the inspector.

*If you experience any problems using or accessing the IVR system report it to the Building Inspection Department 817-503-1030.

CITY OF COLLEYVILLE TEXAS

100 Main Street
Colleyville, Texas 76034

Voice Permits System
(817)503-1172

Choose Your Option

When the IVR system answers your call you'll hear the following options:

Press [1] to Schedule an Inspection
Press [2] to Cancel/Reschedule an insp
Press [3] to Obtain Inspection Results
Press [0] to Transfer to Staff
Press [#] to Disconnect and hang up
Press [*] for Additional Information

The system will prompt you each step of the way. You may perform multiple transactions during each call. At the end of the call you will be issued a confirmation number which is necessary to obtain your inspection results.

How It Works

To use the City of Colleyville's Voice Permits System, just dial:

(817) 503-1172

Follow the simple instructions. It's available 24 hours a day, 7 days a week.

Colleyville City Hall

What You'll Need

a. A touch-tone telephone.
b. A site-specific Permit Number.
c. Inspection Code(s).

You will be prompted through the entire process. Press [*] at any time for general information on how to use the system and/or return to the previous menu.

Inspection Codes

Residential (R)

Building:
1000 Brick Ties-R
1010 Demo-R
1020 Foundation-R
1025 Framing-R
1050 Seconds-R
1055 Sheathing-R
1070 Drive Approach-R
1080 Paving-R
1082 Sidewalk-R
1095 **Roof Final-R
1097 **Final Inspection-R
1099 Miscellaneous-R
1710 Fence-R
1720 Fireplace-R

Electrical:
1105 Electrical Rough-R
1110 Temporary Electric-R
1115 Temporary Pole-R
1120 Undergrnd Electric-R
1198 **Electric Final-R

Plumbing:
1205 Gas Line-R
1203 Whirlpool Tub-R
1210 Irrigation Rough-R
1215 Plumbing Rough-R
1220 Plumbing Topout-R
1225 Pool P-Trap-R
1230 Sewer Line-R
1240 Temporary Gas-R
1245 Water Service-R
1296 **Wtr Heater Final-R
1297 **Irrigation Final-R
1298 **Plumbing Final-R
1299 Gas Test-R

Mechanical:
1300 Mechanical Duct-R
1305 Mechanical Rough-R
1398 **Mechanical Final-R

Residential, Cont'd

Swimming Pool:
1730 Pool Belly-R
1731 Pool Deck-R
1732 Pool Pre-Plaster-R
1739 **Pool Final-R

YOU MUST WAIT FOR A CONFIRMATION NUMBER.

IF YOU DO NOT RECEIVE A CONFIRMATION NUMBER, YOUR INSPECTION WAS NOT SCHEDULED.

Inspection Codes

Commercial (C)

Building:
2000 Brick Ties-C
2003 Above Ceiling-C
2010 Demo-C
2020 Foundation-C
2025 Framing-C
2030 Grade Beams-C
2050 Seconds-C
2055 Sheathing-C
2070 Drive Approach-C
2078 Wall Rough-C
2080 Paving-C
2082 Sidewalk-C
2085 Clean and Show-C
2089 Cert of Occupancy-C
2094 **Shell Bldg Final-C
2095 **Roof Final-C
2097 **Final Inspection-C
2009 Miscellaneous-C
2710 Fence-C
2720 Fireplace-C
2760 Sign-C

Electrical:
2100 Above Ceiling-C
2105 Electrical Rough-C
2110 Temporary Electric-C
2115 Temporary Pole-C
2120 Underground Electric-C
2198 **Electrical Final-C

Plumbing:
2205 Gas Line-C
2210 Irrigation Rough-C
2215 Plumbing Rough-C
2220 Plumbing Topout-C
2225 Pool P-Trap-C
2230 Sewer Line-C
2240 Temporary Gas-C
2245 Water Line-C
2250 Grease Trap-C
2297 **Irrigation Final-C
2298 **Plumbing Final-C
2299 Gas Test-C
96 **Wtr Heater Final-C

Commercial, Cont'd.

Mechanical:
2300 Mechanical Duct-C
2305 Mechanical Rough-C
2310 Grease Duct-C
2398 **Mechanical Final-C

Swimming Pool:
2730 Pool Belly-C
2731 Pool Deck-C
2732 Pool Pre-Plaster-C
2739 **Pool Final-C